



**QUARTERLY PHYSICAL REPORT OF OPERATION, 2018**  
Fourth Quarter

Department : OEO  
 Agency: Housing and Land Use Regulatory Board  
 Operating Unit: Consolidated Central and Regional Offices  
 Organizational Code: 29012-01-00000

Performance Indicators	UACS	Physical Targets				TOTAL	Physical Accomplishment				TOTAL as of Dec.	Variance as of Dec.	REMARKS
		1st Qtr	2nd Qtr	3rd Qtr	4th Qtr		1st	2nd	3rd	4th			
<b>OO : Rational use of land and orderly development of communities improved LAND USE REGULATORY PROGRAM</b>													
1. Number and percentage of reviewed Comprehensive Land Use Plans (CLUPs) and Provincial Physical Framework Plans (PPFPs) compliant to land use planning standards and guidelines		3(70%)	3(70%)	3(70%)	3(70%)	12 (70%)	2 (100%) 2(80%)	5 (100%)	8 (above 70%)	3	18 (5-100%, 1-95%, 10-80%, 2-70%)	+6	For 2018, a total of 18 CLUPs/PPFPs were reviewed, of which 5 were approved, namely: Navotas City, Olongapo City, Iligan City, Tacloban City and Samar. The CLUP of Malabon City was 95% compliant while the PPFPs of Zamboanga del Norte, Zamboanga del Sur, Ilocos Norte, Bataan, Bulacan, Pampanga and the CLUPs of Valenzuela City, Caloocan City, San Juan City and Mandaue City were 80% compliant and the CLUPs of Ormoc City and Lapu Lapu City were 70% compliant. <b>Accomplishment rate - 12/18 = 150%</b>

2. Percentage of stakeholders who rated HLURB regulatory processes as satisfactory or better		90%	90%	90%	90%	90%	93.9%	93.6%	95.42 %	96.86%	97.4%	+7.4%	For 2018, the total REM cases handled is 1,657 while the conciliations conducted is 3,640 and the housing units covered by license to sell (204,344) = 2.59%. Deduct this from 100% = 97.4%. <b>The accomplishment rate is 97.4/90 = 108.2%.</b>
<b>Output Indicators:</b>													
1. Percentage of HOA applications for registration approved and registered within the prescribed period		90%	90%	90%	90%	90%	100%	97%	76.87 %	93.85%	94.3%	4.3%	For 2018, of the 1,161 HOAs approved and registered, 1,095 were approved and registered within the prescribe period. <b>The accomp. rate is 94.3/90 = 105 %.</b>
2. Percentage of license to sell applications acted upon within the prescribed period		90%	90%	90%	90%	90%	95%	85.26	96%	97.13%	93.67%	3.67%	For 2018, of the 743 applications approved and returned to applicants, 696 applications were acted upon within 21 days, thus, <b>the accomp. is 93.67% or an accomplishment rate of 104.08%.</b>
3. Percentage of inspections that result in issuance of notice of violation		not more than 37%	not more than 37%	not more than 37%	not more than 37%	not more than 37%	13.2%	21.44	15.76 %	18%	16.8%		Of the 9,496 investigations conducted, 1,596 violations were found, thus, the % of inspections that result in the issuance of NOV is 16.8%. This means that most of the developers are complying with the rules and regulations. <b>The accomplishment rate is above 100%.</b>

LAND USE ADJUDICATION PROGRAM													
Outcome Indicators:													
1. Percentage of decisions elevated to Court of Appeals that are affirmative	90%	90%	90%	90%	90%	92.3%	100	70%	100%	91.3%	1.3%		For 2018, of the 46 decisions of the Board of Commissioners, 42 were affirmed by CA. <b>Accomplishment rate - 91.3%/90% = 101%</b>
2. Percentage of stakeholders who rated HLURB adjudication processes as satisfactory	66%	66%	66%	66%	66%	66.53	62.82	61.6%	72.41%	66.93%	0.93%		For 2018, a total of 998 cases were disposed while 330 appealed cases were received giving 33.06% appeal rate. Less this to 100% = 66.93%. <b>The accomplishment rate is 66.93%/66% = 101.41%.</b>
Output Indicators:													
1. Percentage of decisions rendered out of the total number of cases	46%	46%	46%	46%	46%	16.16%	25%	31.6%	43.4%	43.4%	(2.6%)		Please see separate sheet for justification.
2. Percentage of decisions rendered within sixty (60) days out of the total number of cases ripe for resolution	70%	70%	70%	70%	70%	30%	40.4%	44.7%	58.2%	58.2%	(11.8%)		
3. Percentage of decisions rendered on HOA disputes within sixty (60) days out of the total number of HOA cases ripe for resolution	70%	70%	70%	70%	70%	26.21%	43%	46%	54.05%	54.05%	(15%)		

Submitted by:



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 28 January 2019

Noted by:



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## Justifications on Case Disposition

### Output Indicators:

1. Percentage of decisions rendered out of the total number of cases.
2. Percentage of decisions rendered (on REM cases) within sixty (60) days out of the total number of cases ripe for resolution.
3. Percentage of decisions rendered on HOA disputes within sixty (60) days out of the total number of HOA cases ripe for resolution.

The target for 2018 on disposition of cases was based on the CY 2016 accomplishment and therefore can be correlated with the number of arbiters doing the actual disposition of cases. The decrease in the number of arbiters doing the actual disposition of cases from twenty (20) in 2016 to twelve (12) in 2018 significantly affected the CY 2018 accomplishment of HLURB on the Output Indicators stated above.

In 2016 there were 20 arbiters/lawyers, six (6) of which are heads of Monitoring and Adjudication Division (MAD) and Homeowners Section of the different Regional Field Offices (RFOs). For 2018, there were only twelve (12) arbiters to deliver the target. The Head of MAD of Southern Tagalog Region (STR) was detailed at Housing and Urban Development Coordinating Council (HUDCC) up to the present, thus, only two (2) arbiters/lawyers were left. Another arbiter of STR was designated as the OIC of Bicol Regional Field Office. For Expanded National Capital Region (ENCR), only 6 arbiters were left including two (2) lawyers from the Legal Services Group of the Central Office. For other regions like Western Visayas Region (WVR), Central Visayas Region (CVR) and Northern Mindanao Region, the arbiter is also the head of the MAD. Please note also that the same lawyer/arbiter disposes REM and HOA cases.

An inventory of cases handled and disposed was conducted to validate actual number and status of cases. The accomplishment was computed based on the total cases disposed over the total cases handled for REM and HOA cases combined. The cases handled include the pending cases in 2017 and the cases filed in 2018. The **overall accomplishment** for 2018 was 998 disposed cases over 2,301 cases handled resulting to  $(998/2301)$  **43.4%**, thus, the **accomplishment rate was  $43.4\%/46\% = 94.3\%$** . The accomplishment under each quarter is the **accomplishment as of the quarter since the pending cases in the previous quarter is included in the total number of cases handled in the current quarter. This is to ensure that all cases are accounted for.** As of the first quarter, 213 cases were disposed over 1318 cases handled or 16.16%; As of second quarter, 421 cases were disposed over 1693 cases handled or 25%; as of third quarter, 710 cases were disposed over 2247 cases handled and finally as of fourth quarter 998 cases were disposed over 2301 cases handled or **43.4%**. The agency has accomplished **94.35%** of its target (43.4% / 46%).

The "first in-first out" principle was applied in the disposition of cases. Old cases which already lapsed the 60-day disposition period were given priority to be disposed first. This resulted to more cases disposed beyond the 60-day period and thus resulted to non-accomplishment of the Output Indicators 2 and 3. Please note that the pending cases ripe for resolution in 2017 were included in 2018. Thus, the 2018 accomplishment for percentage of REM decisions rendered within 60 days out of the total number of cases ripe for resolution was computed based on 473 REM cases

disposed within 60 days over 701 cases disposed + 112 cases ripe for resolution is **58.2%**; the accomplishment rate is  $58.2/70 = 83.14\%$ . For percentage of decisions for HOA disputes within 60 days out of the total HOA cases was 200 HOA disputes disposed within 60 days over 297 HOA cases disposed + 73 cases ripe resolution was **54.05%** or an accomplishment rate of  $77.2\%$  ( $54.05/70$ ). **Thus, with additional lawyers, the pending cases which are ripe for resolution can be minimized and addressed.**